

CASE STUDY

Cyber-security Analyst x5
Security Operations Centre Manager

INDUSTRY

Financial services

COMPANY SIZE

Large global; +48,000 employees



 **BUSINESS SITUATION**

A multinational investment bank with locations around the world sought to build an IT security operations centre (SOC) in Australia. The SOC required cyber-security analysts and a Security Operations Centre Manager to get more redundancy built in and increase global coverage to protect the bank from cyber-threats.

The SOC was also required to drive efficiency by developing and implementing automation initiatives around security monitoring, threat intelligence and incident management.

 **THE SOLUTION WE OFFERED**

Working with stakeholders around the world meant the candidates needed to have well-developed communication skills (both verbal and written). Excellent scripting, and cyber-incident triage and response skills were also key.

Establishing a positive long-term relationship with the client, Robert Half successfully recruited a high-performance SOC team over several years while helping the business work around its own challenges and risks.

Robert Half's elaborate network, as well as in-depth knowledge, experience and capabilities have been crucial to identifying the unique hard-to-find skills required by the company. Meanwhile, Robert Half has helped stakeholders navigate bureaucratic processes to achieve positive outcomes across the large global company.

 **CLIENT'S RETURN ON INVESTMENT**

Robert Half sourced six key team members for the company's Australian SOC including the Security Operations Centre Manager who implemented crucial measures around governance and process.

The security coverage provided by the Australian SOC has reduced the points of failure for the global company by minimising exposure to risk, monitoring risks and improving resiliency around the clock – all in accordance with regulations.

Since inception, the team has delivered upon several automation initiatives by removing manual processes in areas such as security monitoring, threat analysis, intelligence and incident management.

We can help you with your most complex talent sourcing needs.
[Speak with a Consultant](#) today or submit a [job order form](#).